

TERMS and LIABILITY AGREEMENT

Client hereby waives all claims against Cloud Limo for loss or damages of any and all articles that are left in the vehicles.

Client agrees to be liable for any damages incurred by any person in the group as a result of the client's outing.

Please be advised that for your safety and the safety of others, our chauffeurs are to be given ample time for stops (i.e., rest rooms! unscheduled pick-ups or changes on destination). Opening and closing the doors of the limousine is the responsibility of the chauffeurs at all times.

Cloud Limo cannot be held responsible in any way for traffic conditions, mechanical difficulty, or any unforeseen circumstances. If the run is terminated early, all fees are deemed earned when paid. No refunds. No exceptions.

Terms & Conditions of Limousine Service:

- 1.** Smoking is strictly prohibited inside all vehicles.
- 2.** Alcoholic beverages will not be allowed for anyone under the age of twenty-one.
- 3.** If a passenger feels ill, request that the chauffeur pull over immediately. Vomiting incidents are subject to fees as listed below & may include additional charges for cleaning or loss of business as a direct result of the incident.
- 4.** Liability for any damages to the vehicle, which are caused by the passenger(s), shall be the sole responsibility of the client according to the damage rate schedule listed on the bottom of this form.
- 5.** If ANY illegal activity, disorderly conduct, or verbal/physical abuse is suspected or occurs during service, Cloud Limo reserves the right to terminate service immediately. Cloud Limo reserves the right to terminate service regardless of location without return to point of origin. Upon termination of service the client remains liable for the entire balance of service total and releases Cloud Limo of liability at the time of termination.
- 6.** Passengers shall remain completely inside the vehicle while the vehicle is in motion. It is unlawful for any passenger to have any part of his/her body out of the moon/sunroof or window at any time." If the vehicle/driver is cited for any unlawful activities of this nature, the client shall be liable for the cost of the fine plus and additional \$500.
- 7.** Cloud Limo has a \$100.00 non-refundable deposit due at time of booking. 72 hour cancellation policy required for all chartered vehicles or full amount will be charged, excluding proms (31 day cancellation notice required).

8. All money will be collected at the beginning of the run. All overtime will be billed in 1 hour increments. If during the course of the ride, any prohibitions mentioned above occur, the limousine chauffeur may terminate the ride immediately.

Damage Rate Schedule:

Missing/ Broken Glasses \$10.00 each

Missing/ Broken Decanters \$50.00 each

Excessive food/drink spills* \$100.00 minimum

Disregard of No Smoking policy* \$200.00 minimum

Excessive stains/vomit/infectious waste clean-up* \$250.00 minimum

*Fees are suggested minimums & additional charges may be applied to your credit card or billed up to the actual cleaning cost.

Any vehicle damage not listed above will be charged at the actual cost.

Airport & VIP Transportation:

All airports, cruises and or pick up and drop off reservations will start at pick up time. Upon arrival, if the driver has to wait more than

15 minutes from the pre-determined pick-up time or return time, there will be a one hour minimum rate charge at the rate of the vehicle.

Agreement:

Client Authorization; has read and understands the above terms & conditions, as well as the damage payment schedule. Client understands that the reserved limousine service is contingent upon my acceptance and adherence to these terms & conditions.

Signature_____Date_____

Print Name_____